



Welcome to Absolutely Precious Paws Ltd.

Absolutely Precious Paws was founded in May 2000 when I saw a real need for a high quality Pet Care service that could give our clients an alternative to taking their pets to Kennels and Catteries and to provide a range of solutions for their Pet Care needs.

The services we provide are

- Pet Sitting – we make visits to your home to feed, walk, pat, brush, love, clean up and medicate your pets. Additional home care services include collection of the mail, opening and shutting curtains, turning lights on and off and putting out the rubbish, to provide a lived in look to your house. Some people have us visit once a day, some twice a day, some three or four times a day.
- Dog Walking - this can be daily, regular or just as required. We provide Individual or Group walks, usually in the middle of the day while you are at work or if you are unable to walk them.
- Pet Home Stay – Boarding your dog at the Pet Sitter's home. Your dog brings all the things they need and can be inside or outside the house, with other dogs or by themselves. A relaxing home away from home.
- Doggy Day Care – Care of your dog during the day at the Pet Sitter's home. Walks, play and socialisation.
- Taxi trips to the Veterinary Clinics, Groomers or to our Pet Home Stay or Doggy Day Care.

Our Pet Sitters are mature, reliable, dependable, honest and caring. They have been chosen for their animal experience and qualifications, they have been trained by me, both in theory and out on some Pet Sitting assignments and have passed a written test. They have also undergone and passed a Police Check. They are sub contractors, so are in essence working for themselves, using our quality systems that have been developed since 2000. They are also covered by our Public Liability insurance.

To give you an idea of pricing we have a simple calculator. If you choose which service you are interested and the number of pets you have then this will give you an idea of costs.

For a more accurate estimate your Pet Sitter will be contacting you shortly to arrange to meet you and your pets and gather relevant information about their care. Please make sure your pets are at home and perhaps don't feed them before the visit if we are visiting you at home.

Once you have met your Pet Sitter and are happy with the arrangements, your Pet Sitter will activate your membership, email you your log in and password details and enter the details of your first booking.

Any subsequent bookings are done through our head office in Tauranga. The easiest way to make a booking is to go to our website www.preciouspaws.co.nz and log in using the password that was emailed after your initial visit with the pet Sitter.

- If you have no access to a computer you can ring the head office number which is a toll free number 0508 PETSIT or 0508 738 748 and we can make the booking for you.

- Or you can text head office 027 2419945 and we can make a booking for you.

You will then receive a confirmation of the up-coming booking and invoice. Please check the dates and times are correct. The payment is due prior to the first visit from your Pet Sitter.

Then your Pet Sitter will ring, email or text to confirm they have the booking and we will also contact you a few days before the sit is due to start, to see if there are any changes and to give you peace of mind that we are coming.

Your Pet Sitter will either leave a daily note at your house or leave a note on your record on our website, so you can log in while you are away and see how everything is going at home.

If you are having Pet Sitting visits we expect you to ring, email or text us when you have returned home, so we know the pets are being cared for. If we haven't heard from you we will try to contact you. If we are unable to contact you, we will make another visit to your home and continue visiting until we hear from you. This is in case you are delayed for any reason.

I value your feedback and realise there are sometimes small things that may be done that are not to your liking. I encourage you to share these with us, along with the things that you are really pleased about, so we can record these on your file and make sure you get the service you expect from us.

My vision for Absolutely Precious Paws is

“A nation-wide network of Pet Sitters

- providing caring, superior, consistent, holistic care for pets, that enhances their quality of life, educates their owners and allows our clients to ‘Leave with peace of mind and come home to happy pets’
 - committed to learning, their own personal growth and balance, business success...and the enjoyment of going to work.
- enthusiastic and proud to be part of the team and focused on the growth and the constant never-ending improvement of a business that sets the standard in excellence in our industry and is a pet owner's first choice in pet care.

We love animals and understand how special yours are to you. We hope to exceed your expectations and form a life-long relationship with you and your pets and to provide a pet care team that enables them to live long happy lives, which in turn, will give you peace of mind.

Warm Regards

Lisa Hudson

Manager & Vet Nurse

Absolutely Precious Paws Limited

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